

Review of Medical Records

February 22, 2007

WELLCARE HEALTH PLANS, INC.
THE WELLCARE GROUP OF COMPANIES

Dear Provider,

In accordance with our contract with the Georgia Department of Community Health and requirements from federal and state regulatory agencies, WellCare of Georgia must periodically assess the medical records of its members to ensure that compliance with care guidelines is demonstrated. These reviews are performed quarterly and follow the parameters as outlined in the WellCare of Georgia (WellCare) Provider Handbook, Section 3: Physician Responsibilities, Section 13: Medical Records and Section 19: Medical Record Tools.

You are receiving this letter because a member record within your WellCare patient panel has been randomly selected for review. To accomplish these reviews WellCare has contracted with Managed Care Outsource. You should expect a scheduling call from this organization within the next two weeks. Please note that Managed Care Outsource has agreed by contract to maintain member/provider confidentiality according to applicable HIPAA compliance regulations.

Should you have any questions related to the medical record review process, please feel free to contact Debbie Prosser, RN, CPHQ at (866) 300-1141 extension 3094.

We thank you for your participation with WellCare and for your exceptional service to our members. Please feel free to contact us with questions by calling the Provider Hotline at **(866) 231-1821** or contacting your Provider Relations Representative.

Sincerely,



John Esslinger, MD
Senior Medical Director

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HEALTH EASE OF FLORIDA, INC.
WELLCARE OF NEW YORK, INC.
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