



WellCare Health Plans, Inc.
The WellCare Group of Companies

Important Recredentialing Reminder

May 21, 2009

Dear Provider:

As you know, your provider agreement with WellCare of Georgia requires re-credentialing every three years. If you signed a contract with WellCare in 2006, please be advised that you will need to complete the re-credentialing process in 2009.

When you receive your re-credentialing request, review and sign the forms in the packet, and return to the address provided on the request. **Also, please remember to send in a copy of your verification of insurance certificate.** This is a critical step in the process.

You may have already received communications from the Plan, which sends formal reminders via U.S. mail and fax notification at 30-day intervals beginning three months prior to the three-year anniversary of your effective date. If WellCare receives no response from these three requests prior to the three-year anniversary of your effective date, the Plan is contractually obligated to terminate your participation in the WellCare provider network.

In order to become a participating provider again, you will have to initiate a new contract and follow the *standard* credentialing process, which can take up to 90 days.

Your partnership in caring for WellCare members is of great value and importance to us, and we will make every possible effort to assist you in ensuring you are re-credentialed in a timely manner. Please help us by responding promptly to your reminder notification.

Please contact WellCare's Provider Hotline at **866-231-1821** (Medicaid) and **866-334-7730** (Medicare) if you have questions regarding this notice. If you need additional information regarding credentialing, please contact your Provider Relations representative.

Sincerely,
WellCare of Georgia

Para solicitar este documento en español o para escuchar la traducción llame al Servicio al Cliente al 1-866-231-1821 (TTY/TDD: 1-877-247-6272).